



## EHIC information

### How can I get the EHIC or another document for 'temporary stay abroad'?

Request the EHIC or another document for 'temporary stay' before your departure at our health insurance fund – either at our contact points or in the Online Büro at [online.freie.be](https://online.freie.be):

In the Online Büro, under the menu item "Documents" you will find the two sub-items "EHIC" and "Andere Auslandsscheine" (documents for 'temporary stay'). Depending on your destination, you can order the EHIC or, for certain countries outside the EU, another document for 'temporary stay'.

Check [this map](#) to see which certificate you need.

Simply select the persons for whom you would like to order a travel document and click on the button "Anfragen". We will send you the requested documents by post within 3 working days.

The EHIC is issued individually for each traveler and has a validity up to 2 years. The expiry date is indicated on the card. The documents for 'temporary stay' are issued once for all family members, but they are only valid in the respective country and for the specified duration of stay.

### Needing urgent medical care during your stay?

In case you need urgent medical care when you are abroad you have to contact Mediphone Assist within 48 hours on + 32 (0)2 778 94 94.

Mediphone Assist is the travel assistance center of the Independent Health Insurance Funds. The service 'Emergency Care Abroad' (ECA) offers assistance and financial compensation in case of urgent and unexpected medical problems that occur during a stay abroad.

Please note that the service ECA does not cover all countries. Check [the map](#) to see which countries are covered.

For more information click [here](#).

*Be well prepared  
to enjoy your holidays!*